

STAR Demand-Response ("Dial-A-Ride") Service

STAR is the "around town" ride. **STAR** is available for pick up to anyone within a 3 mile radius of the City of Sandy. **STAR** also provides ADA complimentary paratransit rides to ADA eligible individuals. ADA eligible rides are available during all SAM service hours, including all day Saturdays, Sundays and scheduled holidays. Call 503-668-3466 to schedule a ride, ADA rides must be scheduled by 5:00 pm the day prior and reservation times may need to be negotiated up to 1 hour from the requested time.

Here are some facts about **STAR**:

Dial-a-Ride Monday-Saturday.

- **STAR** hours on weekdays are 5:30 a.m. to 9:00 p.m. and Saturdays 10:15 a.m. to 4:30 p.m.
- Call for a reservation as early as two weeks in advance or up to 5:00 pm the evening before the service is needed. Rides are subject to availability when scheduled the day of arrival.
- There is a 15 minute window before or after the scheduled pick up time.
- Travel anywhere within the Sandy city limits; extended area up to 3-miles subject to availability.
- The fare is \$1.00 each way per adult; children under 6 traveling with an adult ride free;
- Honored Customers get a free return trip in town (over 60 years, ADA eligible). Reduced fare passes are available at City Hall, Sandy Community Center and Sandy Operations Center. (Non expiring pass of 24 trips for \$20.00 or unlimited monthly pass for \$30.00)
- Schedules are available at Sandy City Hall, Sandy Library, Sandy Community Center, and on the bus.
- **STAR does not operate on the following holidays:** New Year's Day, Memorial Day, Independence Day, Labor Day, Thanksgiving & Christmas.

STAR How-to's:

- Please call by 5:00 pm the day prior to your trip. We will try to accommodate same day requests, but they are subject to availability. Rides can be scheduled up to 2 weeks in advance.
- Be ready 15 minutes prior to your scheduled time. **STAR** will only wait 5 minutes upon arrival. If you are not ready within that 5 minutes, **STAR** must leave to pick up the next reservation.
- If you call Sandy Transit for a pick up after we have dropped you off, and that pick up time was not previously scheduled, there is a 1 hour pick up/delivery window of time.

CALL FOR A RIDE
503-668-3466